



Tips for Providers: Providing and Coordinating Early Intervention Services Through the Phone, Tablet, or Computer

What will tele-intervention visits look like?

- A good tele-intervention visit should look the same as a high-quality home visit. Recommended practices for both tele-intervention and traditional home visits include the use of coaching practices, routine-based interventions, and naturalistic learning opportunities throughout the day.
- A tele-intervention visit involves lots of listening, talking, and clarifying. If you are using a video platform, you should include looking, watching and showing.

Just like a home visit, the tele-visit should include:

- **Updates from the caregiver about what has happened since the last time you talked.** Ask about any newly learned behaviors by the child or any new concerns about the child. Also ask about needs the caregiver may have. Now, more than ever, it is most important to listen to family concerns and help.
- **A plan for the visit, which can be reviewed with the caregiver and changed as needed.** The plan can include discussing intervention practices for the child. It would then include teaching (through showing or talking through) and practicing (through coaching) the intervention with the caregiver until they feel comfortable implementing the intervention(s) in their typical routines at home. You could also talk to the caregiver about how to track the behaviors they are trying to teach their child. And, don't forget to talk to the caregiver and about their needs and how you can help them.
- **A summary discussion at the end of the visit.** This should include what happened, how you and the caregiver feel about what happened, what the caregiver will do until your next visit, and what the next visit should focus on.